



info@currenttides.net
251-948-1668

Current Tides

Vacation Rentals & Sales

Guest Terms and Conditions

Age Requirements: No property will be rented to anyone under the age of 25. Parents or legal guardians must check-in and occupy the condominium or beach house with their children or guests during the entire rental period. Failure to do so will result in removal of the unaccompanied youth and forfeiture of all payments. Any reservation made under false pretenses will result on forfeiture of all payments and the party will not be permitted to check-in.

Deposit: Deposits are due at the time of booking and will be either a reservation deposit or deposit waiver fee. Deposit waiver fees are non-refundable. Please note reservations made online that do not meet the booking restriction requirements will not be valid. If your dates do not comply with the requirements please call our office, we may be able to assist you over the phone.

Final payment: Final payment is due 30 days prior to arrival. Unless alternative payment arrangements are made, the most recently used credit card will be charged the final amount due. If payment is not received in full within the stated time frames, your reservation will be cancelled, and a refund of your deposit will be issued less Non-Refundable fees. Final payments are non-refundable unless covered by the purchase of travel insurance.

Final Payment for Monthly Rentals: Final payment is due 30 days prior to arrival. A reservation and deposit are required to secure the same unit for the following year.

Booking Restrictions: Nightly minimums vary by property and range from 3 to 7 nights. Monthly Rentals rates are only available during non-peak times and subject to availability.

Cancellation: If you cancel less than 30 days from your arrival date, all payments received will be forfeited. While email cancellations are accepted, it is highly recommended to call and confirm your cancellation. A cancellation fee of \$100 will be applied for all canceled reservations.

Refunds: Refunds are only issued for cancellations received 30 days prior to the arrival date. No refunds are given for events out of our control.

Travel Insurance: Travel Insurance is highly recommended and is available for purchase. Travel insurance is offered through CSA/Generali on our Web site and is subject to their terms and conditions.

Check-in/out: Check-in time is after 3:00 PM CST and check-out time is 10:00 AM CST or before. While delayed check-ins are uncommon, occasionally extra time may be required to ensure your room is ready for your arrival.

YOU WILL RECEIVE FINAL CONFIRMATION INSTRUCTIONS 7 DAYS PRIOR TO YOUR ARRIVAL. For most properties, check-in at our office is not needed due to keyless entry. **Our office is located at 24566 Perdido Beach Blvd Orange Beach, Alabama 36561.** It may not be necessary to visit our offices, as most properties allow on-site check in. It is the guest's responsibility to make sure they have received arrival instructions and codes prior to close of business on your arrival day. For properties utilizing keys, all keys picked up at our offices must be returned to our office upon checkout.

Property Damage: Each guest is financially responsible for damage done to the property beyond normal wear and tear. If any damage to the rental unit is observed upon arrival, report it to our office immediately to avoid possible liability. If damage occurs during your stay, you must notify our office immediately. The guest may be responsible for excessive cleaning fees for a failure to comply with check-out procedures or the need for extreme cleaning requirements.

Housekeeping: Every rental is professionally cleaned and inspected before your arrival. If cleaning issues are found, please contact our office immediately on day of arrival. Most issues found on day of arrival can be corrected at no charge. Cleaning issues found after day of arrival may incur additional fees.

Parking: Each property's Homeowner's Association determines the number of parking passes allotted and the parking pass fees for each property. Current Tides Vacation Rentals follows all parking pass rules set-forth by the HOAs and home owners of each property. **No extra parking passes will be provided. Overflow parking is the responsibility of the guest.** Some properties will require the guests to purchase parking upon arrival to the building. Specific parking pass information is provided on the arrival email.

Pets: Pets are not permitted. If a pet, or evidence of a pet, is found you will be subject to eviction without refund. For further questions regarding pet policies you may contact our office.

Occupancy: House parties are not permitted. Occupancy is strictly limited to the sleeping capacity of the condo or beach house. Maximum sleeping capacity is noted on your reservation. Children two (2) and under do not count toward the occupancy. Management

reserves the right to enter the rental property anytime to investigate disturbances, check occupancy and/or check for damages.

Good neighbor policy: Please observe all rules and regulations set forth by the property's Homeowner's Association. All guests are required to obey these rules.

Owners Closet: Properties may have one or more storage spaces designated for the owner. Please do not attempt to gain entry to these closets.

Smoking: All properties are non-smoking.

Lost Items: Items left after departure are not the responsibility of Current Tides. Current Tides will attempt to search for or retrieve the reported item(s). If found, you will have the financial responsibility of these items being returned.

Properties for sale: In the event a unit needs to be shown during your stay, a rental agent will attempt to contact you to schedule a convenient time.

Weather: Should a hurricane or tropical storm threaten our area, we will follow the guidance of governing officials as pertaining to mandatory evacuations. Weather is beyond our control and does not constitute a refund. However, some weather-related issues may be covered by travel insurance, which must be purchased by the time your final payment is due.

Grilling: Grilling is only permitted in designated areas. No grilling on balconies.

Fireworks: Fireworks are not permitted.

Tents: Tents are permitted at some properties. Tents and all other beach gear must be removed from the beach by sunset. The Orange Beach, Gulf Shores, or Perdido Key authorities will remove any items left on the beach after sunset. This is in accordance with the **Leave Only Footprints** initiative. For more information please visit cleanisland.org.

Amenity availability: Amenity availability cannot be guaranteed. Amenities are managed by the property's Homeowner's Association and are not the responsibility of Current Tide. Non-working or closed amenities are not grounds for refunds or discounts.

Unit assignments: Unit assignments cannot be guaranteed. We reserve the right to move guests to comparable or greater accommodations if the original unit reserved becomes unavailable. Alternative accommodations may incur additional fees. If comparable or greater accommodations are not available a full refund will be granted.

Linens & Supplies: One (1) set of bed linen is provided for your stay. One set of bath towels, wash cloths, and hand towels are provided for each full bath. A minimal supply of toilet paper, trash bags and a start-up set of bath soaps are provided in each property. Bed linen, bath towels and start-up toiletries are not replenished during your stay.

Emergencies: In the event of a medical emergency or a life-threatening situation, dial 911. For all other emergencies, please contact our office at 251-948-1668.

Cost to Collect: Renter agrees to pay all cost associated with collection of disputed or fraudulent charges, including reasonable attorney's fees.

Disclaimer: Current Tides has taken every precaution to assure accuracy, however, we reserve the right to correct errors. Pictures provided on our web site are a representation of the general layout of the property. Property owners reserve the right to make changes at their discretion and therefore photos may not represent the most current furnishings or paint. Final pricing includes Alabama Lodging Tax, which is subject to change by governing entities.

Our Policies & Procedures are subject to change at any time without notice.